

# 1<sup>st</sup> Class DLC In-House Training Test

Put an  or  at your answer choice. You must get 12 out of 15 correct to pass.

1. What are the legal hours for serving alcohol?
  - a.  6 AM to 2 AM
  - b.  10 AM to 1 AM
  - c.  8 AM to 2 AM
  - d.  10 AM to 2 AM
  
2. How many drinks can you legally serve to a customer at one time?
  - a.  1
  - b.  2
  - c.  3
  - d.  4
  
3. Which of these activities are legally allowed?
  - a.  All day drink specials
  - b.  2 for 1 drink specials
  - c.  Beer pong (as long as only water is in the glasses)
  - d.  Sampling a cocktail after mixing it
  
4. The customer was born on May 22, 2001, how old are they?
  - a.  19
  - b.  20
  - c.  21
  - d.  22
  
5. What must you do if one of your customers becomes impaired?
  - a.  Allow them to finish their drink before leaving
  - b.  Help them find a safe ride home
  - c.  Serve them food but not alcohol
  
6. When are impaired patrons allowed to stay on the premises?
  - a.  If they are no longer consuming alcohol
  - b.  If they are under direct supervision of an employee waiting for a ride
  - c.  If they are not creating a public nuisance or disturbance
  - d.  If they have a designated driver

7. What is the MOST effective way to refuse a sale?
- Actively ignore the customer until they leave
  - Contact your local authorities
  - Clearly state that you cannot serve the customer
  - Excuse yourself and contact your manager
8. A person would be 21 years old today if they were born in which year?
- 1998
  - 1999
  - 2000
  - 2001
9. Which of the following WOULD NOT result in civil liability under Dram Shop laws?
- Dispensing more than a reasonable amount of alcohol to a customer
  - Not properly displaying your liquor license
  - Serving outside of legal hours
  - Serving someone apparently under the influence
10. The customer was born on October 22, 2000, how old are they?
- 19
  - 20
  - 21
  - 22
11. If you serve alcohol to a minor, you could be subject to which of the following?
- A fine of up to \$10,000
  - A lawsuit for monetary damages
  - Up to 5 years in prison
  - All of the above
12. According to Vermont laws and regulations, when must a server demand an ID for alcohol and tobacco purchases?
- If the person appears impaired
  - If the person appears to be under the age of 27
  - If the person appears to be under the age of 40
  - If the person is of questionable age
13. Which of these is an acceptable ID?
- Non-driver Identification Card with photograph
  - Recently expired Operator's License with a Social Security Card
  - Temporary Operator's License with photograph

14. The customer was born on February 11, 1999, how old are they?

- a.  19
- b.  20
- c.  21
- d.  22

15. How are Vermont Minor IDs and Junior Operator IDs visibly different than an Adult ID?

- a.  The license number is prefixed with the word "MIN"
- b.  The word MINOR is printed in raised text on the back of the ID
- c.  They are printed vertically rather than horizontally
- d.  They have a hologram of the word UNDERAGE