



VERMONT

DEPARTMENT OF LIQUOR CONTROL

FREE Refusal Skills Training

JULY 26TH 9AM-2PM

Holiday Inn in South Burlington

AUGUST 2ND 11AM-4PM

Holiday Inn in South Burlington

AUGUST 9TH 9AM-2PM

Howe Center in Rutland

Instructor: ROBERT LABATE

- An expert in Refusal Skills with more than 20 years experience working, teaching and coaching in Vermont.
- His program is a one-of-a-kind opportunity.
- Receive your DLC 1st Class Training certification, lunch and Refusal Skill training for free from NABCA.

LEARN HOW:

TO IDENTIFY PROBLEM
SITUATIONS AND
HANDLE DIFFICULT CUSTOMERS

LIMITED SPACE

CALL NOW

**NICOLE AT 802-828-2339
TO RESERVE YOUR SPACE**

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