

THE VERMONT DEPARTMENT
OF LIQUOR CONTROL
ANNOUNCES

FREE
REFUSAL SKILLS
TRAINING
& DLC
CERTIFICATION

CASTLEROCK PUB

AT SUGARBUSH RESORT,
SUGARBUSH ACCESS ROAD, WARREN
ON DECEMBER 21, FROM 4PM-9PM

INSTRUCTOR: ROBERT LABATE

- Rob is an expert in Refusal Skills with more than 20 years of experience working, teaching and coaching in Vermont
- His program is a one of a kind opportunity
- Receive your DLC training certification, dinner and get this great Refusal Skills training for free.

WWW.LIQUORCONTROL.VERMONT.GOV



LEARN HOW:
TO IDENTIFY
PROBLEM SITUATIONS
AND HANDLE
DIFFICULT
CUSTOMERS

**VERMONT DLC
1ST CLASS
CERTIFICATION
INCLUDED**

**LIMITED
SPACE**

**ONLY 45 SPOTS
ARE AVAILABLE
RSVP NOW TO NICOLE
AT 802-828-2339 TO
SIGN UP TODAY**

**ASK ABOUT
SUGARBUSH'S SKI
RATE FOR EVENT
PARTICIPANTS!**

SPONSORED BY
National Alcohol
Beverage Control
Association (NABCA)

